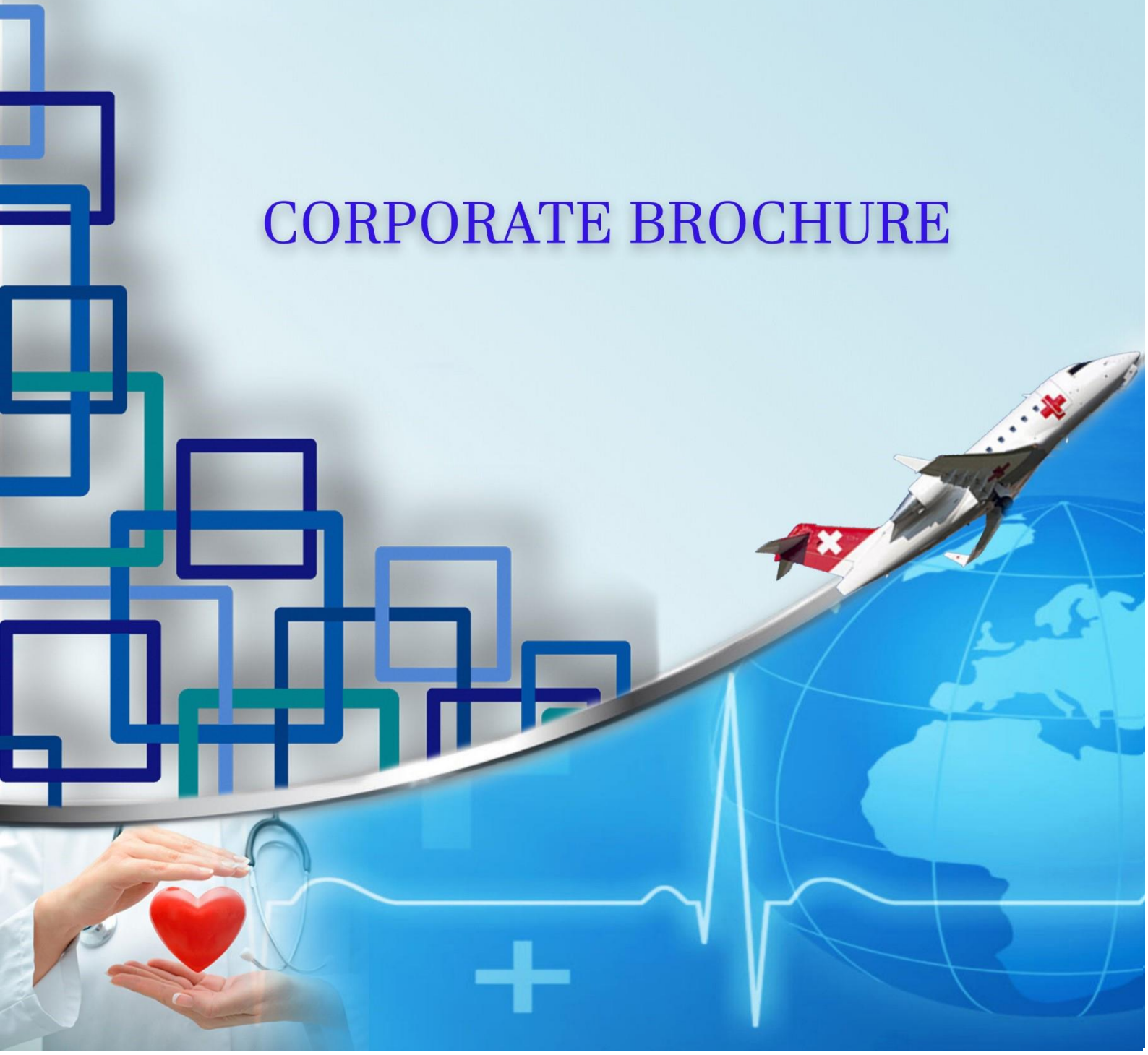




# HUMAN CARE CARDIAC AND AIR AMBULANCE SERVICES

## CORPORATE BROCHURE



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## 1. Company Profile

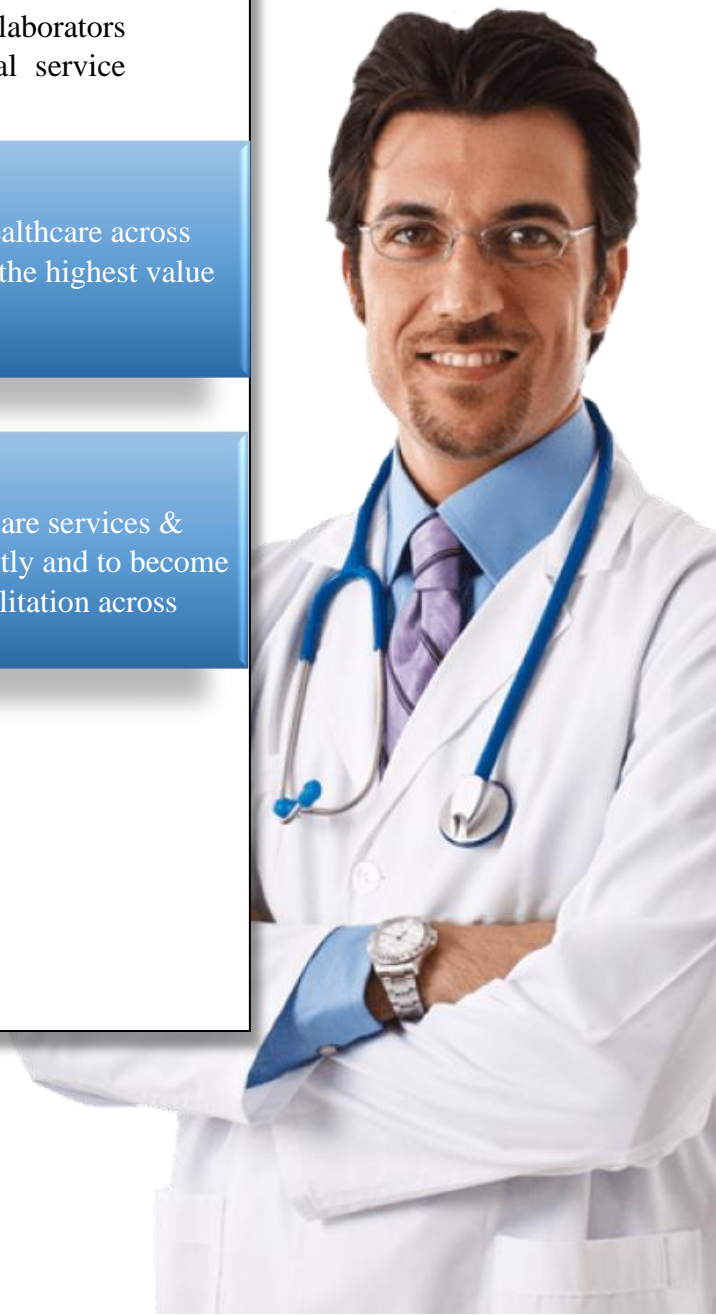
Human Care Cardiac and Air Ambulance Services is a medical assistance service provider offering “*One Stop Medical Solution*” to its global clients. With a vast diversified experience of more than 16 years and our quality approach along with professionalism towards our services, have made us the most reliable and trustworthy service provider in the global arena. With an exceptional record of conducting 1300+ air evacuations having cent percent success ratio, we are portrayed as a preeminent air ambulance service provider having the most proficient medical crew on board. Our comprehensive spread across the globe, have set a platform to provide service to our clients in any part of the world at a short notice. Today we are serving to more than 1500 companies across various industries in association with 250+ worldwide collaborators ensuring to provide best and most economical service options to our clients.

### Our Mission

To continually deliver top quality healthcare across the globe to promote wellness, with the highest value for all concerned.

### Our Vision

To create and deliver quality healthcare services & products at affordable cost consistently and to become the industry leader in healthcare facilitation across globe.



## 2. Our Expertise

## Air Ambulance

## Global Ground Ambulance

## Doctor on Call

## Hospitalization Facility

## Corpse Transfer

## Private Chartered Flights

## Travel Accommodation

## Emergency Cash Advance



## 2.1. Air Ambulance



Human Care Cardiac and Air Ambulance Services provides superlative service of Air Ambulance to all our clients across the globe. We are one of the preferred provider in the Asian continent providing “Bed to Bed” patient repatriation services globally. We also arrange hospitals at final destinations to ensure continuity of care.

### Modes of Air Ambulance Repatriation by Human Care Cardiac and Air Ambulance Services:

#### Private Jet Air Ambulance

In this service we offer private charter air ambulance. Private charter is the preeminent alternative in the time of emergency. We have a wonderful track record of saving numerous lives utilizing the “Golden Hour” providing this facility. We can activate this service within 3 to 6 hours once all the documentation and permissions are sought. This is the most comfortable and immediate available option for our corporate clients.



Types of transfer in  
Private Charter Jet

### As a Stretcher case in Chartered Flight



#### Stretcher Case in Scheduled Airlines

Human Care Cardiac and Air Ambulance Services offers stretcher in scheduled airlines with medical escorts and sky ICCU facility to their clients. Our expertise in this field allows us to schedule critical cases on ventilator with FiO<sub>2</sub> of 40%. We have associations with several prominent commercial airlines globally. Here we would require a prior confirmation from our client. The TAT for this service is 3 to 4 working days. This service is economical in cost.

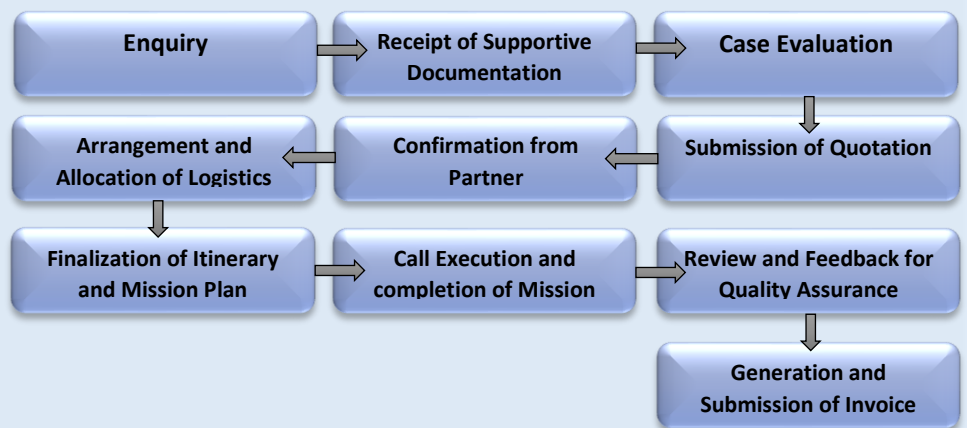
Types of  
transfer in  
Commercial  
Airlines

As a Stretcher case

As a wheel chair case in Business Class

As a wheel chair case in Economy Class

### Our Process Flow of Air- Ambulance Services



### Our Commitments

#### To Provide;

- ➡ Our superlative service of Air Ambulance to you and your client.
- ➡ Reasonable and Numerous repatriation options
- ➡ Proficient and experienced medical crew
- ➡ Latest and efficient equipment while repatriating your client.
- ➡ A “One Stop Solution” point for Air Ambulance Repatriation
- ➡ Bed to Bed Transfer
- ➡ Air Ambulance Service Globally
- ➡ A smooth, hassle free and swift air transfer
- ➡ 24/7 Alarm Center Support



## 2.2. Global Ground Ambulance

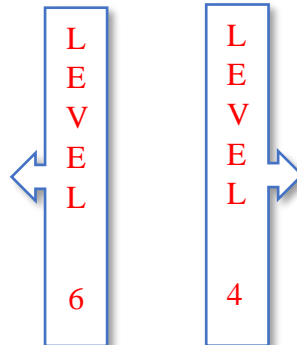


Understanding the prompt necessity at the time of emergency, Human Care Cardiac and Air Ambulance Services specialise in providing ground ambulances globally. Our expertise derives from the immense 15+ years of experience we possess which inspires us in presenting exceptional service to our clients. We specialise in delivering **Level 6 Advance Cardiac Life Support Ambulances** which is capable of stocking all the ICU apparatus which are essential during emergency. We also bestow **Level 4 Basic Life Support** surface ambulances which has a capability of tendering rudimentary medical assistance to the concern.

Our ambulances are equipped with Vehicle Operating Staff, Doctor and Paramedic which are proficient in undertaking critical and trauma cases in a professional methodology. Human Care Cardiac and Air Ambulance Services's

### On Board Equipment List

Ventilator			
Multi Para Monitor			
Syringe Pump			
Section Machine			
Spine board with head immobilizer			
Stretcher Trolley			Stretcher Trolley
Scope Stretcher			Scope Stretcher
Emergency Medicines			Emergency Medicines
First Aid			First Aid



### Our Commitments

#### To Provide;

- ➡ Our exceptional service of Ground Ambulance to you and your client.
- ➡ 24/7 Alarm Center Support for Emergency calls for Ground Ambulance
- ➡ An Experienced and well-trained team for the transfer
- ➡ A well latest and equipped ambulance vehicle for the transfer
- ➡ Cost Efficient and efficient service option

## 2.3. Doctor on Call

Human Care Cardiac and Air Ambulance Services believes that prompt intervention by proficient medical expert in a timely manner save lives. We provide professional and specialized doctors for home/hotel visit which can attend your clients for essential medical prerequisite. Our geographical placement across the globe facilitates us to provide doctors at several parts of the world asserting the least TAT period for service offered. Scanning at centers and hospitalization of the patient at time of emergency can also be assisted by us to your clients.



### Our Commitments

#### **To Provide;**

- ➡ **Qualified, Well-trained and Licensed Doctors for your client's examination**
- ➡ **Home/ Hotel Doctor facility within the given time frame**
- ➡ **Specialized doctors according to the client's requirement**
- ➡ **Basic and Emergency Medication to the client**
- ➡ **Comprehensive report to the client of its patient**



## 2.4. Hospitalization For Tertiary Care



In the world of globalization, Human Care Cardiac and Air Ambulance Services is contributing in connecting global hospitals together. Our strategic international alliance grants us the opportunity to advise varied options to our clients. Our persuasive presence in the Asian continent allows us to cater our patrons with tertiary care at economical tariffs. Our collaborative approach in the Middle East has accorded us the opportunity to facilitate our clients in a proficient and professional approach. Human Care Cardiac and Air Ambulance Services has emerged as a reliable brand in the European and American region considering our eminence services tendered to our clients. Our global coalition has made Human Care Cardiac and Air Ambulance Services's reach comprehensive across the globe wherein we assertively commit to serve our clients through the globe with the finest and economical alternative available.

### Our Commitments

#### To Provide;

- ➡ **Proficient and cost-efficient options to our clients.**
- ➡ **List of Specialty Hospitals for tertiary treatment of your client**
- ➡ **Complete care of the client in which we will orchestrate further things for our associate's clients which includes;**
  - **Acceptance documents from the selected destination hospital.**
  - **Visa processing.**
  - **Air Ticketing.**
  - **Transportation of patient via wheel chair or stretcher case.**
  - **Hospitalization process at destination.**
  - **Family Accommodation at the designation city.**
  - **Regular follow up of patient and affording maximum support to them.**
  - **Discharge and return process.**

## 2.5. Corpse Transfer Services



Human Care Cardiac and Air Ambulance Services not only caters services to alive but excels in offering services to the deceased. Our profound experience and professionalism have led us towards being a highly recommended brand in the globe. Our splendid service quality derives from our benchmarked procedure considering the international standards and norms. We understand the poignant situation and offer a guiding hand to the family members wherein we take care of the entire process of the human remains transfer making it a smooth and hassle-free procedure till the final door step. The transfer methods are performed considering religious beliefs, rights and rituals.

### Our Commitments

#### To Provide;

- ➡ **Services related to**
  - **Repatriation of Human Remains**
  - **Cremation**
  - **Burial**
- ➡ **Assistance on documentation for Repatriation of Human Remains**
- ➡ **Corpse Embalming Process Assistance**
- ➡ **Coffin and Transportation service**
- ➡ **Registration and allocation of crematory ground**



## 2.6. Private Charter Service

Human Care Cardiac and Air Ambulance Services offers elite service of Private Charter/Business Charters for individuals and business professionals. Comprehending the time value of money, we provide charter service which furnish you swift transportation affording time efficiency, comfort with luxury and professionalism at affordable prices. Our global presence and worldwide alliances, offers you charter service at any part of the world. Our paneled eclectic array of fleets affords you the numerous options for your journey



### Our Commitments

#### To Provide;

- ➡ Elite and dedicate charter service to your client globally
- ➡ To provide economical and prompt service
- ➡ Complete service including documentation, flight's ground and air clearance etc.



## 2.7. Travel & Accommodation Assistance



Human Care Cardiac and Air Ambulance Services offers travel and accommodation facilities to our clients. Our acquaintances globally assist us to locate the finest and suitable travel and accommodation to our clients. Some of our global associates *Thomas Cook, Gray And Co, Butterfield And Robinson Co., Artisans Of Leisure, Fox World Travel, Cox And Kings, Liberty Travel, Fox World Travel, The Masala travel company and so on.* All our partners are licensed agents with *IATA and ISO certified* which we ensure to maintain quality standards. We can facilitate the service of travel and accommodation to the crew, eligible business travellers & their families. Once the documentation is cleared, further we will take care of the rest.

## 2.8. Emergency Cash advance

Human Care Cardiac and Air Ambulance Services understands the urgency of the situation, and may offer emergency cash advance up to maximum of USD \$ 15,000/- (Fifteen Thousand only) to clients for a maximum period of up to 45 days. In order to furnish this service, we would need an authorization letter / GOP from the company. The authorization letter should be signed by the personnel authorised as per understanding.



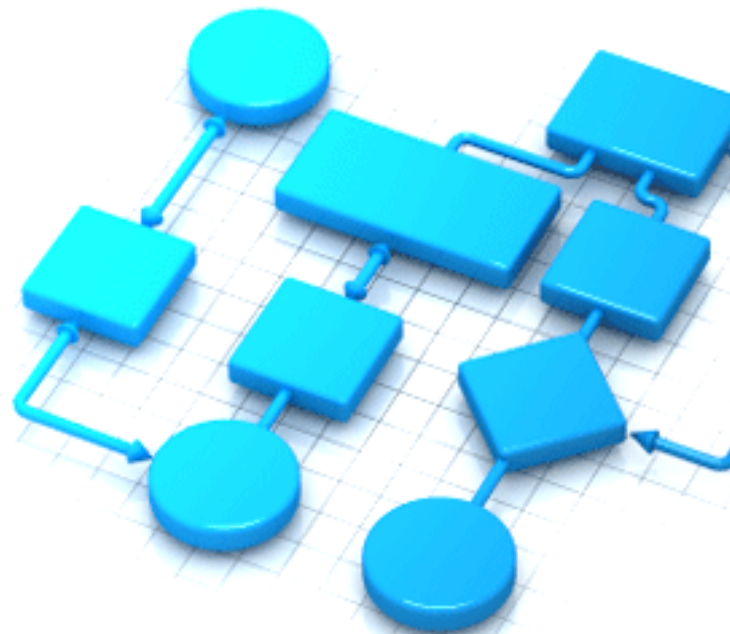
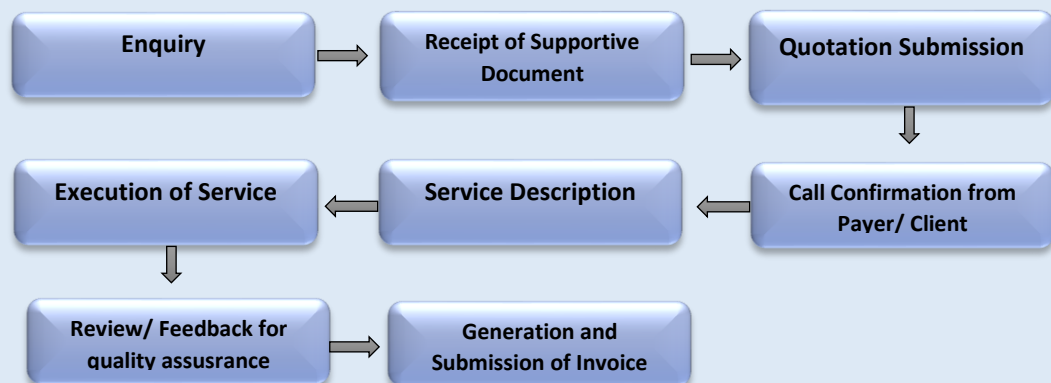
### Our Commitments

#### To Provide;

- ➡ **24/7 Customer Assistance by professional team**
- ➡ **Travel assistance including documentation, accommodation, ticketing, visa processing etc.**
- ➡ **Cash Advance to clients upon request of collaborator**



## Our Process Flow for all Services





## Our Global Presence

### Ajman Office (Middle East Operations)

B-1103-03, Grand Mall, Al Rashidiva, Ajman, U.A.E.



### Dubai Branch

Office number 18, 2nd Floor, UAE Enterprises Building, Airport Road, Al Garhoud -Dubai UAE



### Singapore Branch (Australia & Oceania Operations)

03 Mount Elizabeth, Mount

### India Branch (Asia Operations)

G-30, Dheeraj Heritage, Milan Subway Junction, S. V. Road,



### Turkey Branch (Europe & U.K Operations)

Aydinli mah. Patkayici Maddeler Yolu  
Cad. 7/B Blok No.16 Palmiye  
Park- Tuzla/ Istanbul Turkey.

### Canada Branch (Canada and U.S.A Operations)

7180 Transmark Court, Mississauga,  
Ontario, L5S 1Z5, Canada.



### Africa Branch (African Operations)

Office no. 06 Basement, 3rd Parklands,  
Diamond Plaza, Nairobi, Kenya.





## Contact Us

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